

SHANGHAI NOW

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The 6th China International Import Expo is gearing up to open its doors on November 5, with approximately 3,000 companies participating this year. — Dong Jun

High tech is set to ensure food safety at import expo

Hu Min

SHANGHAI'S market regulators have been utilizing digital tools and high technology to safeguard food and escalator safety at the 6th China International Import Expo in case of large crowds, and have introduced a new partner — a robot "Panda Jinbao," the expo's mascot, to serve guests.

"To ensure food and escalator safety despite risks

brought by potential huge crowds, we have introduced new technologies such as the Internet of Things (IoT) and robotics to ensure our AI-empowered platform operates more efficiently, accurately and intelligently," Qiu Congqian, deputy director of the CIIE service guarantee team of the city's market regulators, said on Wednesday.

To tackle the potentially huge meal service demand,

the city's market regulators have introduced a risk warning function on meal supply services on its comprehensive smart supervision platform, officials said. There are 51 meal service suppliers at the National Exhibition and Convention Center (Shanghai), the venue of the expo.

There are 210 escalators in the core area of the center.

To guarantee escalator safety in the case of large crowds,

a three-tier alarm mechanism with green, orange and red colors signifying the crowding level will be imposed based on the capacity of the escalators. When overcrowding is detected, the system will alert officials in real time.

At the information service spot, a Jinbao mascot robot will provide bilingual information on meal services, rest rooms, as well as food and drug safety laws.

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